



CITY OF GLENDALE, CALIFORNIA

Public Works
Administration

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**NOTICE OF IMPLEMENTATION OF A WASTE HAULING FRANCHISE REQUIREMENT
FOR THE SERVICING OF COMMERCIAL ACCOUNTS IN THE CITY OF GLENDALE**

Dear City of Glendale Business/Property Owner:

This letter is to notify you that an exclusive franchise system for collection and hauling of solid waste for all commercial properties (including all businesses and multi-family buildings with five or more units) in the City of Glendale has been implemented citywide with an effective completion date to transition to the new franchise hauler by **December 1, 2021**.

This change follows an extensive planning period started in July 2013 in anticipation of State mandates that require recycling and organics diversion at all properties. Public outreach and community forums began to take place over the summer of 2017, and the commercial franchise system was discussed in a public forum by the Glendale City Council on five separate occasions between September - July 2021. On July 27, 2021, the Glendale Municipal Code (GMC Chapter 8.56) was amended to establish an exclusive franchise system for solid waste collection service of commercial establishments and multi-family residential properties. The exclusive franchise system will further sustainability goals, bring improvement to the environment by reducing solid waste traffic, emissions, and street impacts, and allow the City to meet additional mandates by the State of California related to recycling and organics diversion.

What does this mean for you? Refuse, recycling, and organics collection services for commercial properties will be provided by the franchise hauler that was assessed and selected by the City through a competitive process.

Your current hauler has been formally notified of this change, and should be cooperating with your new hauler to ensure a smooth transition between service providers.

You are in Franchise Zone A. Your new franchised hauler is Southland Disposal, and you are required to subscribe to service with them no later than November 30, 2021 with your new service beginning on December 1, 2021. Southland Disposal will be charging you rates limited to a maximum set by the City, and attached to this letter (See Attachment 1). New and expanded programs and services are included under this new franchise and rollout of these services will occur in the near future.

This hauler has been serving the City independently for many years and will take great pride in enhancing the quality of your collection services. As part of the new franchise agreement with the City, you are eligible to receive a free, on-site consultation to ensure the best possible level of service and assist your business/property to comply with recently-enacted State mandates to reduce waste and increase sustainability efforts.

Recycling and organics service is required for all customers in Glendale, in accordance with the City's municipal code and State law. You may be able to reduce the size or frequency of your refuse service when you sign up for recycling and organics service; please work with your new hauler to ensure that you have enough service to properly sort your materials into the refuse, recycling, and organics containers and so that there is no overflow from your containers.

If you have any questions, please feel free to contact your new hauler directly through e-mail at info@southlanddisposal.com.